ACTION LIST: MATTERS ARISING FROM THE MINUTES OF THE QUARTERLY INDUSTRY BODY MEETING HELD ON 25 MARCH 2024

SUBJECT	RESPONSIBILITY	TARGET	STATUS	FURTHER ACTION
		DATE		REQUIRED TO
				FINALIZE THE
				MATTER
KP advised that the CSOS will send a schedule of dates for	KP	Before the next	DONE	
roundtable discussions to the industry bodies.		quarterly		
		meeting		
MD to facilitate the meeting between RCC, CSOS ACO and	AAG	Before the next	The Acting AG has	
PPRA to resolve the issue.		quarterly	communicated with the	
		meeting	PPRA (per Mr. Clarence	
			Catin Executive	
			Manager: Investigations &	
			Enforcement). Discussed the	
			need to meet. He mentioned	
			that he did receive a letter	
			from the RCC. Suitability of	
			dates being determined.	
TM advised the members to send their proposed changes to the	AAG/ CO Office	Before the next	Proposed amendments not	
CSOS Act, to office of the Chief Ombud and MD (Acting		quarterly	received from members.	
Adjudicator General).		meeting	However the tender	
			proposals for the CSOS	
			legislative review is being	
			evaluated. Members still	
			encouraged to send	
			proposed amendments. A	
			sessions can be convened	

SUBJECT	RESPONSIBILITY	TARGET DATE	STATUS	FURTHER ACTION REQUIRED TO FINALIZE THE MATTER
			for discussion of proposed amendments	
TM advised that the CSOS will send an email address to use for any inputs on the white paper.	CO Office	Before the next quarterly meeting	DONE	
JG advised that an email will be sent out to CM with full information for the Conference	Marketing	Before the next quarterly meeting	Information received, registration In Progress	
MD added that the CSOS will share an updated training schedule with the industry bodies	AAG	Before the next quarterly meeting	DONE	
LS requested KP to schedule a workshop to discuss the SLA and give an update on the final agreement	KP	Before the next quarterly meeting	 SLA drafted and in progress. Once a draft is finalised internally, it would be shared with industry bodies for discussion. Industry meetings could be planned for June 2024. 	
TM advised that the CM should create a calendar of proposed dates for the next quarterly meetings.	СМ	Before the next quarterly meeting	DONE	Proposed Dates 26 September 2024 12 December 2024 27 March 2025